

# Newlands Girls' School

**Courage Commitment Compassion**

Headteacher: Miss J. Capon



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Dear Parents and Carers,


Thank you for your support during our transition of our online payments facility from sQuid to iPayimpact. We are pleased to see so many have successfully registered and started using the new system.

We advised before the switchover last Thursday that balances from sQuid would not transfer across to the new system, and that any balances left on sQuid accounts need to be claimed from sQuid via their refund request facility before 14 April. This is because any funds left in your sQuid balance belong to you, and sQuid are not permitted to transfer them.

You may have noticed that, due to an error in the switchover process outside of our control, the balances currently showing in iPay *do* include the old sQuid balances, however this is being corrected by iPayimpact after school today. By the end of the day you should see that your iPayimpact balance will reflect only the top-ups and spends you/your child has made since the switchover last Thursday afternoon. If you had any funds left in sQuid, this means that your iPay balance will decrease by this amount, so please check your balance this evening in case you need to top up your child's account ready for tomorrow.

Remember to log into [sQuid account](#) to check your sQuid Catering and Trips and Offers purses and claim any refunds due to you **before 14 April** (after which date sQuid will apply charges):

Catering purse  
PURSE NUMBER: 63379900 [REDACTED] ①  
PURSE REFERENCE: [REDACTED] ②  
School catering system last connected 6 minutes ago

 Catering	BALANCE	TOP UP
	£3.27	£ 0.00
	PENDING £0.00 ③	<input type="text"/>

[View transactions](#)  
[Manage auto top up](#)  
[Request a balance withdrawal for this purse](#)

If you have any queries please email [office@newlandgirls.co.uk](mailto:office@newlandgirls.co.uk)

Yours sincerely

Miss Jo Capon  
Headteacher



We are committed to safeguarding and promoting the welfare of children and young people and expect all staff and volunteers to share this commitment.

